

### Rates, Warranty, and Payments

#### Bench Rates

I work by appointment only.  
Repairs & Modifications are \$40 per hour, plus parts.  
Custom work and restoration is by quote, or time and materials, your choice.

Estimates can be provided prior to proceeding with repairs for all jobs that will require more than one hour to complete.

There is a minimum charge of \$40 per item repaired or evaluated which will be applied to the first hour of labor.

#### Payment

Payment is due in full after repairs are completed. Payment can be made by Cash, PayPal or Check. Sorry, I can't take credit cards. I don't know how.

Unless other arrangements are made, items must be picked up within 60 days from the date of notification of completed repair.

#### Warranty & Terms

All workmanship is guaranteed for 90 days from the date on the invoice/receipt.

Tubes are not covered by this warranty. Tubes are almost always guaranteed by the Manufacturer.

Changing or removing tubes, parts, or performing any other work on the amp within the 90-day period will void this warranty.

Warranty does not cover damage caused by misuse, abuse, or accidental damage. Warranty is non-transferable.

HardWay cannot be responsible for items left for periods longer than 60 days from date of completion. Unless prior arrangements are made, Items that are abandoned for periods longer than 60 days from date of completion may be subject to sale to recover cost of work performed.



Donald W. Hayward

Thanks for your patronage.